



If making significant improvements to your organisation sounds harder than you think,

Think 7SIM.

7SIM is the common sense way of improving your business.

It allows you to look systematically at the way you do business, and then guide you through a simple, yet robust set of improvement steps. 7SIM is proven in changing the way organisations think and in its ability to deliver results and drive positive change.

To empower your organisation, **Think 7SIM. Call 1800 20 33 17** or visit us online at www.7sim.com.au

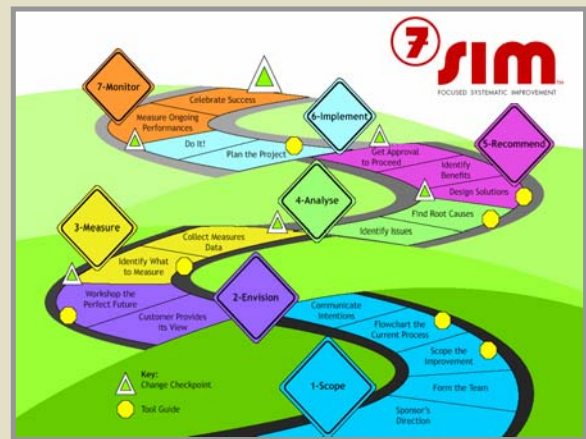


INVITATION

Successful 7SIM Improvement
6-7 Jun 07 Brisbane
 A collaboration of AOQ-QLD and 7SIM

Do you want to be able to?

- Solve complex business problems
- Improve current business processes
- Make creative ideas a new business reality
- Convert strategic plan initiatives into real action



The 2-day *Successful 7SIM Improvement Course* will equip YOU to improve your business with a high degree of success.

Why is 7SIM training valuable?

This course provides the skills for people to radically improve processes and systems.

The following Training Outcomes will be realised:

1. The ability to improve your business using the 7-step systematic improvement method called 7SIM.
2. An understanding of the keys to successful change.
3. The ability for YOU to:
 - a. Scope a project
 - b. Flowchart a process
 - c. Collect important customer data
 - d. Conduct controlled brainstorming to describe the end state
 - e. Measure a project's baseline and ongoing performance
 - f. Conduct simple root cause analysis on business problems
 - g. Design solutions
 - h. Develop and implement plans
 - i. Monitor ongoing process performance

Who should attend?

- Managers interested in a more productive business environment
- 1st line supervisors and leading hands
- People involved in project work
- Anyone who wants to make a difference but doesn't know how to execute change

How much, etc ...?

price \$2,200 AOQ members and 7SIM clients, \$2,340 public including GST

when 6-7 June, 2007

where CBD, Brisbane

times 8:30am registration, 9:00am to 5:00pm

included morning tea, a light lunch and afternoon tea, great materials

More information?

- Telephone 07 3849 6460 or 07 3816 2255.
- For online registration visit www.aoq.org.au/training.htm.

Conditions

Cancellations are accepted with full refund up to **two weeks before the course**. For cancellations after this, AOQ-QLD reserves the right to expect full payment of the course fee. **Substitutions are welcome** at any time.

AOQ-QLD Inc is a third party certified organisation.

Registration

You may register online at <http://www.aoq.org.au/training.htm> or complete the form below and fax to 07 3816 2288 or mail to PO Box 6198, UPPER MOUNT GRAVATT 4122

