



If making significant improvements to your organisation sounds harder than you think,

**Think 7SIM.**

**7SIM is the common sense way of improving your business.**

It allows you to look systematically at the way you do business, and then guide you through a simple, yet robust set of improvement steps. 7SIM is proven in changing the way organisations think and in its ability to deliver results and drive positive change.

To empower your organisation, **Think 7SIM. Call 1800 20 33 17** or visit us online at [www.7sim.com.au](http://www.7sim.com.au)

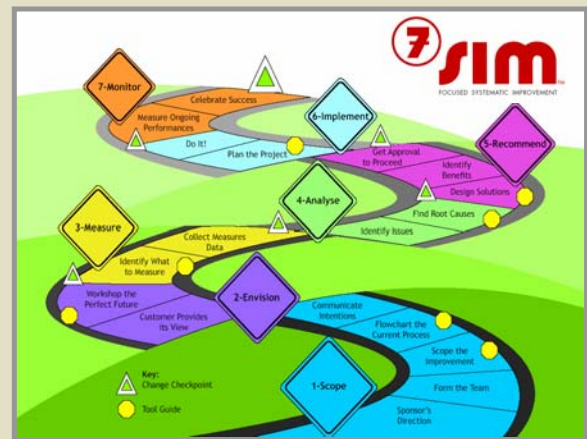


## **INVITATION**

**Successful 7SIM Improvement**  
**6-7 Jun 07 Brisbane**  
 A collaboration of AOQ-QLD and 7SIM

Do you want to be able to?

- Solve complex business problems
- Improve current business processes
- Make creative ideas a new business reality
- Convert strategic plan initiatives into real action



**The 2-day *Successful 7SIM Improvement Course* will equip YOU to improve your business with a high degree of success.**

### **Why is 7SIM training valuable?**

This course provides the skills for people to radically improve processes and systems.

### The following Training Outcomes will be realised:

1. The ability to improve your business using the 7-step systematic improvement method called 7SIM.
2. An understanding of the keys to successful change.
3. The ability for YOU to:
  - a. Scope a project
  - b. Flowchart a process
  - c. Collect important customer data
  - d. Conduct controlled brainstorming to describe the end state
  - e. Measure a project's baseline and ongoing performance
  - f. Conduct simple root cause analysis on business problems
  - g. Design solutions
  - h. Develop and implement plans
  - i. Monitor ongoing process performance

### Who should attend?

- Managers interested in a more productive business environment
- 1st line supervisors and leading hands
- People involved in project work
- Anyone who wants to make a difference but doesn't know how to execute change

### How much, etc ...?

**price** \$2,200 AOQ members and 7SIM clients, \$2,340 public including GST

**when** 6-7 June, 2007

**where** CBD, Brisbane

**times 8:30am registration**, 9:00am to 5:00pm

**included** morning tea, a light lunch and afternoon tea, great materials

### More information?

- Telephone 07 3849 6460 or 07 3816 2255.
- For online registration visit [www.aoq.org.au/training.htm](http://www.aoq.org.au/training.htm).

### Conditions

**Cancellations** are accepted with full refund up to **two weeks before the course**. For cancellations after this, AOQ-QLD reserves the right to expect full payment of the course fee. **Substitutions are welcome** at any time.

AOQ-QLD Inc is a third party certified organisation.

### Registration

You may register online at <http://www.aoq.org.au/training.htm> or complete the form below and fax to 07 3816 2288 or mail to PO Box 6198, UPPER MOUNT GRAVATT 4122

