



Western Power's Operational Excellence Journey

A Case Study

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The OE Journey

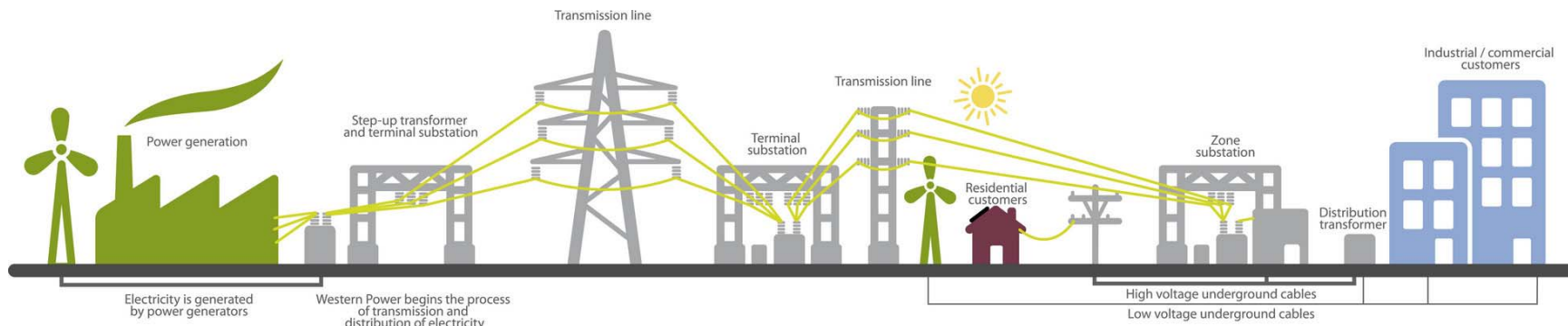
- Western Power Overview
- The Operations Excellence journey
 - The Beginning
 - The Birth of OE
 - The Current State
- Where to now?

Western Power

Western Power is an energy solutions business, responsible for the transmission and distribution of electricity in the south west of WA, including Perth.

Consisting of nearly 88,000 km of powerlines stretching from Kalbarri in the north, Kalgoorlie in the east and Albany in the south, our electricity network is one of the largest isolated networks in the world.

Every day we power more than 965,000 homes and businesses and around 150,000 streetlights.



The Journey Begins...

Board

Executive

**Enterprise Solutions
Partner**

Legal & Governance

**Regulation &
Sustainability**

Corporate Services

Customer Services

Finance & IT

System Management

Service Delivery

Human Resources

Early Learnings

- Need for specific approach
- Need for dedicated team
- Need for team to work across WP (not confined to a limited section)

The Birth of Operational Excellence

Board

Executive

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**Regulation &
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OEt2 Learnings

- 50% of projects closed at gates
- Sponsors at too high a level
- Budget holders backed out of finance commitments

What happened next...

2 Large Scoping Workshops

- Opportunity identification
- Big Rock identification

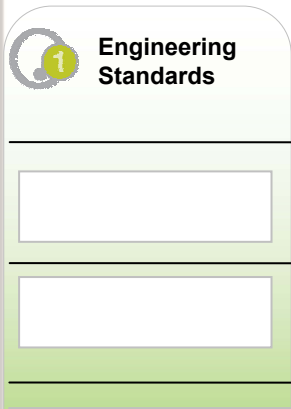


Operational Excellence

Executive Committee

Champion Group (Program Owners)

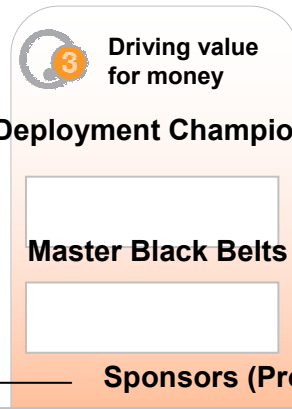
1 Engineering Standards



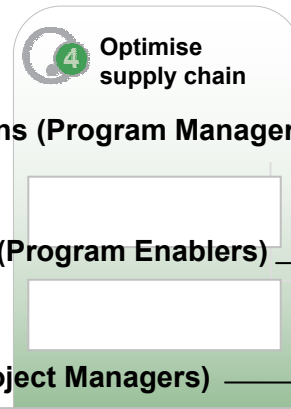
2 Investment strategy



3 Driving value for money



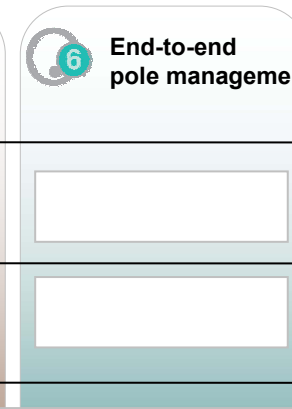
4 Optimise supply chain



5 Optimise works management



6 End-to-end pole management



Deployment Champions (Program Managers)

Master Black Belts (Program Enablers)

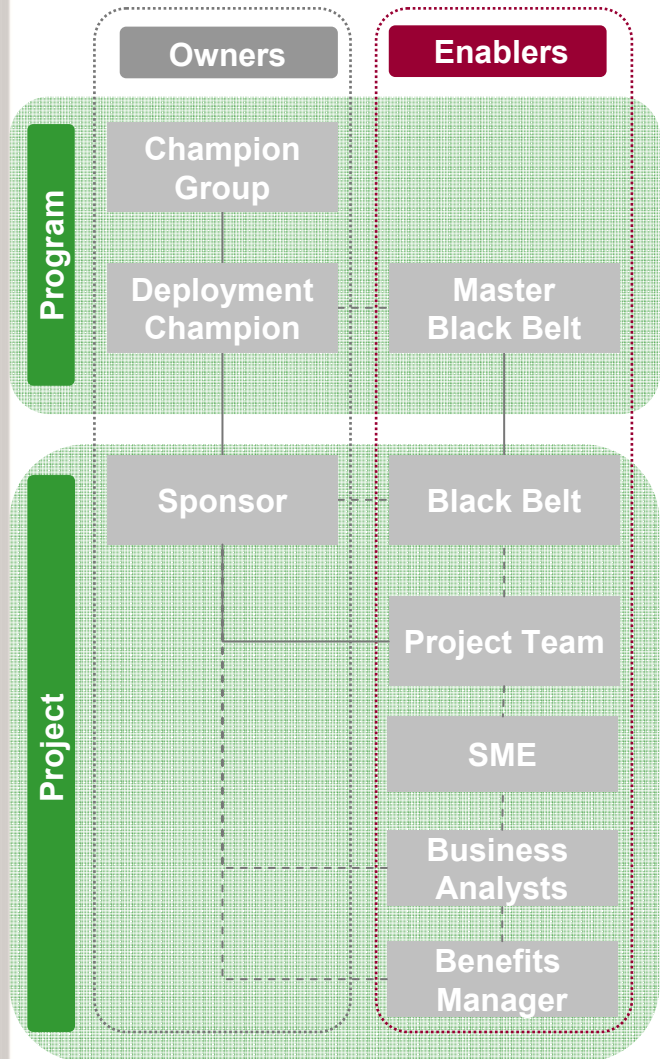
Sponsors (Project Managers)

Multiple Sponsors to manage projects within each program

Black Belts (Project Enablers)

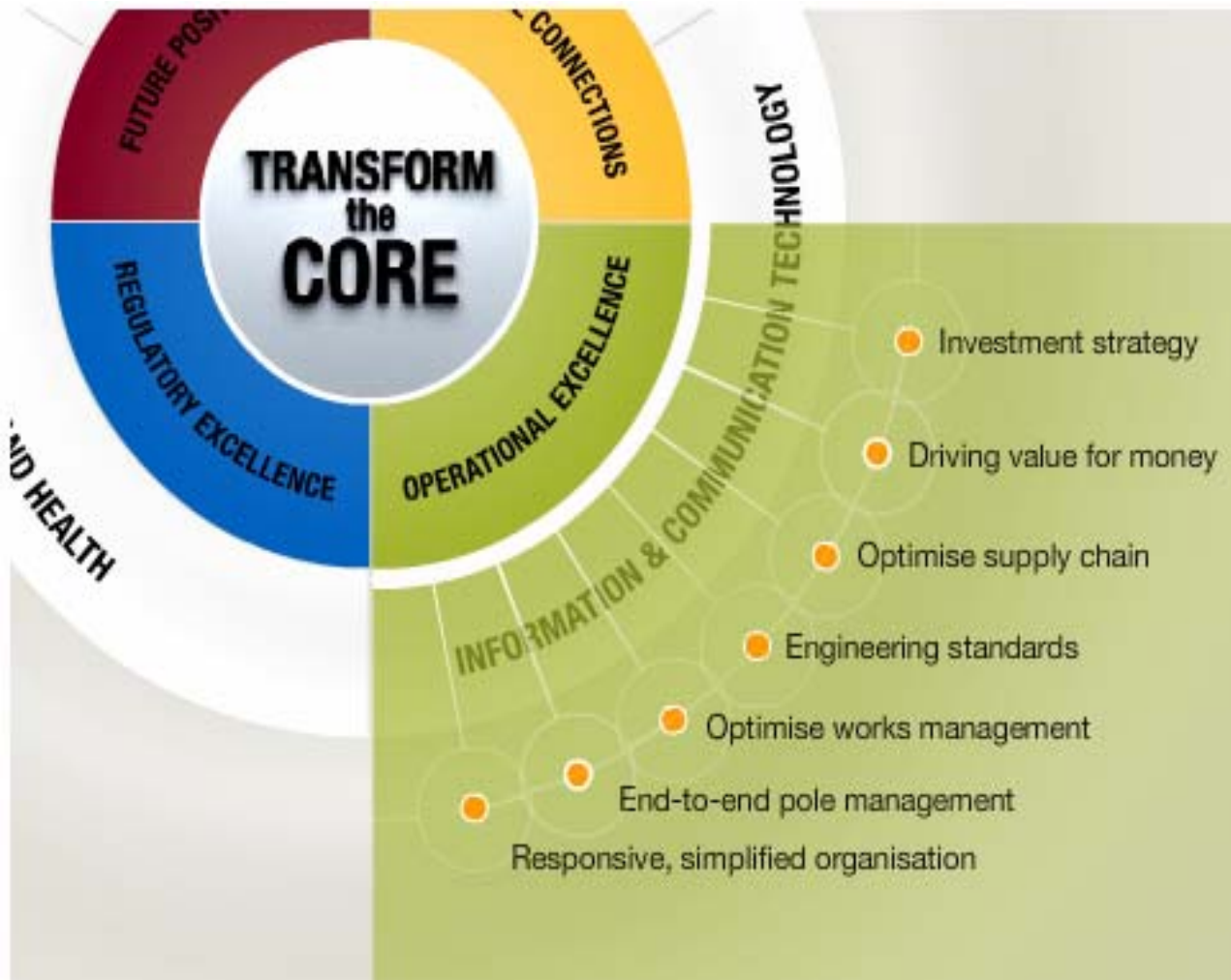
Multiple Black Belts to manage projects within each program

Operational Excellence

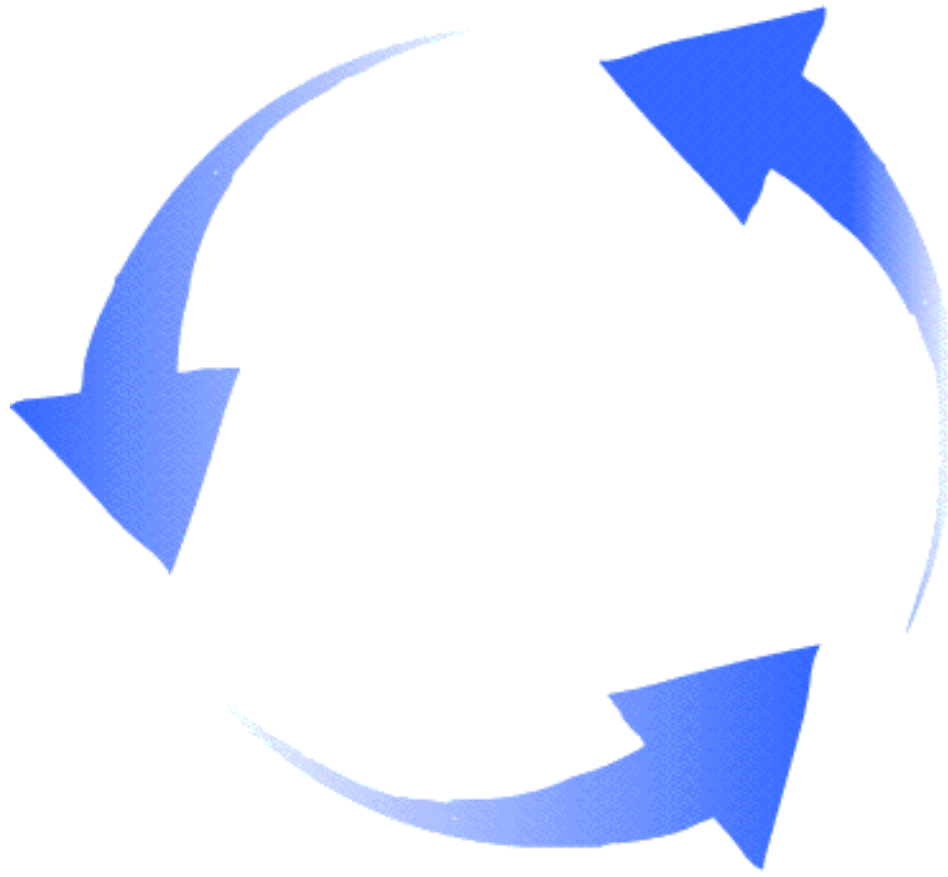


	Owners				Enablers			
	C	DC	Sponsor	Project Team	MBB	BB	BA	BMg
Outcomes								
Alignment								
Alignment to overall organisational strategy	A	R	r	s	R	r	C	S
Alignment and Integration across BI programs and strategic initiatives		A	r	s	R	r	C	S
Program/Project Delivery								
Prioritisation and execution of projects	C	A	a	s	R	r		S
Using right tools, methodology, standards		R	r	r	A	a	c	
Identify & Quantify Benefits	S	R	r	s	A	a	c	
Validate and embed Benefits	S	A	r	s	R	r	a	
Deliver Benefits	S	A	a					
Track Benefits	S	I	i		I	i		A
Remove barriers/roadblocks	R	A	a		R	r	R	S
Stakeholder Engagement								
Understand and manage stakeholder expectations	S	A	a	c	R	r		S
Change people behaviours, mindsets etc	S	A	a	s	R	r		S

Operational Excellence



Where To Now?



Questions?

