



List of Consulting Expertise

AOQ offers experienced consultants in the following important areas.

For more information and/or to book a consultant contact info@aoq.org.au

Process Management

- Business Process Audit
- Business Mapping
- Process Modelling
- Business Re-design and Management
- End to end Process Improvement Strategies
- Process Automation
- Cost Management
- Reduce Business Waste

Business Services

- Business Planning
- Corporate Governance
- Strategic Planning
- Business Systems
- Quality Management Systems
- Disaster Recovery and Business Continuity
- Balanced Scorecard
- Project Management

Risk Management

- Risk Management Systems
- Developing and maintaining a risk register
- Risk and Threat Assessment and Treatment
- Security Risk Management
- Information IP
- Loss Intervention
- OH&S

Logistics

- Procurement Management Strategies
- Supply & Delivery Processes
- Lean Production
- Communications Management
- Administrative Workflow
- Capacity Management
- Supplier Risk Management
- Supply Chain Management

Human Resources



AOQ-QLD® ISO 9001:2000 Certified

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- Human Resource Management
- Human Productivity Engineering
- Time Management
- Leadership
- Organisational Culture Change and Development
- Change Management
- Talent Management

Strategic Management

- Governance
- Ethics
- Integrated planning
 - strategic
 - business
 - operational
- Lean Six Sigma
- 8D-Eight Disciplines of Problem Solving
- APQP-Advances Product Quality Planning
- DVP&R-Design Verification Plan and Report
- FMEA-Failure Mode and Effects Analysis
- QFD-Quality Function Deployment
- SPC-Statistical Process Control
- Continuity Management
- Risk Management
- Knowledge Management
- Customer Service
- Benchmarking
- Business Resilience

Compliance Management

- Integrated business management systems
 - Quality ISO 9001
 - Electrical Safety Act (Qld)
 - Environment ISO 14001
 - HACCP
 - WH&S - AS4804
 - Customer service
- Privacy
- Aged Care
- Business Risk
- Management Systems Auditing
- System Compliance

Energy Management

- Conservation Auditing
- Cost Reduction Strategies
- Metering Services
- Efficiency Strategies

Business Process Management

- Business process modelling
- Business process re-engineering
- Performance Measurement
- Auditing
- Customer Relationship Management

Biotechnology (Pharmaceutical Research, Manufacturing or Medical Devices)

- Analytical Services
- Compliance Management

- Regulation
- Risk Management Systems
- Developing and maintaining a risk register
- Risk and Threat Assessment and Treatment
- Security Risk Management
- OH&S