

# 10 Points For Great Change

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# Pop Quiz



Have the outline clear in your mind



# Plot your steps





Communicate with your staff every  
step of the way



# Nominate your change champions



Let your staff play with the new  
change



Don't run duplicate systems  
(for more than 24 hours)





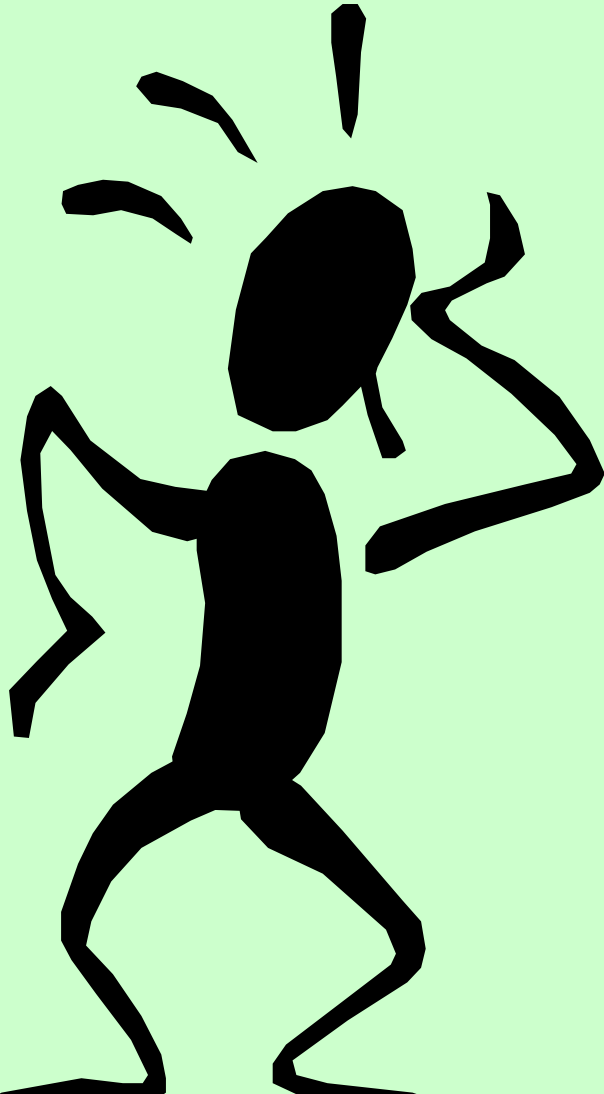
# Understand how change makes people feel



# Celebrate Success



If you bugger it up – learn from it



# Take your staff with you





Thank you for listening

Care Managers Australia

Consultants