

10 Points For Great Change

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Pop Quiz



Have the outline clear in your mind



Plot your steps



Communicate with your staff every
step of the way



Nominate your change champions



Let your staff play with the new
change



Don't run duplicate systems
(for more than 24 hours)



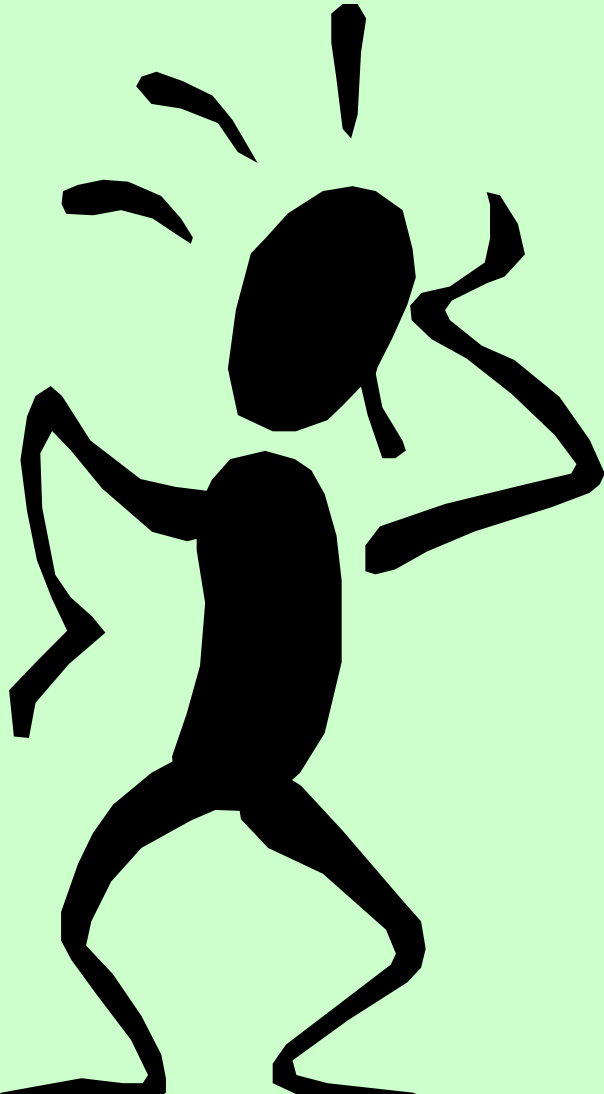
Understand how change makes people feel



Celebrate Success



If you bugger it up – learn from it



Take your staff with you



Thank you for listening

Care Managers Australia

Consultants