



# progressing business

**Carbon Trading  
and Offsets**

**What Does the  
Future Hold?**

**Going Green and Reducing  
Your Electricity Costs**

**Voice of the Customer –  
More Than Feelgood Feedback**

## THE LEAN SIX SIGMA DIVISION?

The Lean Six Sigma Division is a strong vibrant Division serving the Lean Sigma fraternity. The Division has conducted four very successful conferences with co-hosts The Business School, Monash University. The new Committee comprising of members in four States are:

George Potamianakis, Chairman  
Bobby Aitken  
Amrik Sohal  
Roger Hilton  
Lisa Muratore  
Mario Pennisi

### WHY WOULD YOU JOIN THE LEAN SIX SIGMA DIVISION?

The Lean Six Sigma Division aims to promote Lean Six Sigma principles and practices and offer opportunities for Lean Six Sigma professionals at any experience level to share knowledge and solutions through access to leading academics and practitioners of Lean Six Sigma. Some of the activities and benefits you will gain from joining the Lean Six Sigma Division include:

- Access to academic research on future directions and innovation in Lean Six Sigma and business process improvement
- Networking sessions with other Lean Six Sigma practitioners and academics
- Access to leaders in the field of Lean Six Sigma and business process improvement for advice and training
- Access to ongoing professional development in Lean Six Sigma and business processes.
- An International wide network of Lean Six Sigma practitioners and academics who have the same goals
- Access to the wider quality/business excellence movement.
- Certification of Lean Six Sigma practitioners to industry standard competency levels
- Access to an International wide register of Certified Practising Lean Six Sigma practitioners.

More information request *LSS Division 0205* to  
[progbus@pbinsitute.net](mailto:progbus@pbinsitute.net)

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# Continuity Forum<sup>PTY LTD</sup>

*Sharing knowledge, experience and promoting best practice in business continuity and disaster recovery planning*



We are an active network of organisations that share an interest in seeing that their business continuity and disaster recovery plans are resilient and continually reviewed.

#### Our goals:

- Provide a forum for discussion on business continuity and disaster recovery
- Educate and inform members and the business continuity community
- Encourage development and implementation of business continuity plans

#### Our members:

*A variety of blue-chip companies from:*

**Banking and Finance**  
**Government**  
**Security**  
**Transport**  
**Utilities**  
**IT and Telecommunications**  
**Manufacturing**  
**Retail**

#### Member benefits:

- Member and specialist meetings in Australia and New Zealand
- Conferences and Training
- Surveys and Benchmarking
- Resources and Member Support

## **Business Continuity Summit 2010**

**24-25 March**

**Sydney, NSW, Australia**

Visit our website [www.continuity.net.au](http://www.continuity.net.au) for more information or email [support@continuity.net.au](mailto:support@continuity.net.au) to be added to our email alert list.