

progressing business

**Carbon Trading
and Offsets**

**What Does the
Future Hold?**

**Going Green and Reducing
Your Electricity Costs**

**Voice of the Customer –
More Than Feelgood Feedback**

The Register of Lean Six Sigma Professionals



The recent Black Belt Class with from left William Lee, instructors David Vincent and Roger Hilton, Melissa Eccles and Sylvia Renda. Sreevidva Niar was not present.

In 2007, the Six Sigma Division championed the development of Competencies for Six Sigma Yellow Belt, Green Belt and Black Belt, using RABQSA as facilitator and a committee made up of the Lean Six Sigma Division, providers of training in the field and users. Since that time, the Division has outsourced the development of training to these competencies and conducted a number of training courses. The inevitable occurred and people asked for certification, which culminated in the development of Register of Lean Six Sigma Professionals.

Roger Hilton, former Chair of the Lean Six Sigma Division said that initially, Lean Six Sigma certification is open to members who have attained the relevant level of qualification in Lean Six Sigma Principles and achieved a demonstrable level of competence in the practical implementation of those principles.

He said that AOQ-QLD[®] accreditation and posting on the Register of Lean Six Sigma Professionals provides major benefits to individuals and corporations:

- Allows candidate for jobs to be a stand-out for prospective employers and/or clients.
- Assists recruitment consultants and potential employers by reducing the selection risk.
- Facilitates desired career transitions in the area of business improvement.
- Allows individuals to Benchmark themselves against the best practitioners in Australia.
- Provides status and recognition amongst professional peers.
- Provides access to an exclusive peer network.
- Provides benefits from the active promotion of an individual's status as a Lean Sigma professional.

Len Mahon, President of Australian Organisation for Quality-Queensland Inc (AOQ-QLD[®]) who sponsors the Lean Six Sigma Division, describes the four levels of Accreditation as follows:

- Certified Practising Lean Sigma Yellow Belt (CPL σ YB).
- Certified Practising Lean Sigma Green Belt (CPL σ GB).
- Certified Practising Lean Sigma Black Belt (CPL σ BB).
- Certified Practising Lean Sigma Master Black Belt (CPL σ MBB).

Mike Harris, the Chairman of AOQ-QLD[®] was pleased that the Council had approved the accreditation and placement on the Register of the following professionals:

Roger Hilton, Peter Holtmann, Dave Kelly, Peter D McDonald, Len Mahon, Lisa Muratore, George Potamianakis, David Scott.

Roger Hilton says that all accreditations become subject for renewal on 1st July each year. To maintain accreditation beyond the first year, ongoing professional development is required.

The professional development requirements have been designed around the level of accreditation, eg the requirements for a Yellow Belt re-accreditation are much less onerous than for a Black Belt re-accreditation.

All accredited professionals may use the relevant post nominal, eg for an accredited Black Belt the post-nominal is CPL σ BB.

The process for accreditation is simple.

1. All applicants will be reviewed by the Lean Six Sigma Review Panel which consist of:
 - (a) The Chairperson of the Lean Six Sigma Division or nominee.
 - (b) Two Certified Six-Sigma Black Belt or Master Black Belt persons, appointed by the Lean Six Sigma Division Committee.
2. The Lean Six Sigma Review Panel makes recommendations to the Professional Membership Committee of AOQ-QLD[®], which has the authority delegated from the Council to approve applicant's elevation to the Register and for the overall management of the Register.

Re-accreditation is conducted in a similar manner.

A Registration Card will be printed and sent to the successful candidate and their name entered on the Register which resides on the Web.

Further details may be found at:
www.aq.org.au/LeanSS.htm

Click here for more information LSSRegister@progbus.pb.institute.net

BRISBANE'S LEADING PROVIDER OF OUTSOURCED TRAINING FACILITIES

www.cliftons.com



- Computer Training Facilities
- Conference/Seminar Facilities
- Video Conferencing Facilities
- Facility Management

STOP PRESS: CLIFTONS BRISBANE HAS EXPANDED!

- 10 fully equipped training / conference rooms
- All rooms with natural lighting
- Breath taking views of Brisbane city, river and lush hinterland areas



CONTACT CLIFTONS TODAY, ARRANGE A SITE INSPECTION AND SEE HOW CLIFTONS CAN ASSIST YOUR ORGANISATION.

“Cliftons are always willing, friendly, extremely helpful and very customer focused. Nothing is too much trouble...
Cliftons provide a great environment to enable learning.”

VICKI THOMPSON, LEARNING SERVICES MANAGER, LEARNING @ BORAL

T: 1800 629 088

enquiries@cliftons.com | www.cliftons.com

BRISBANE

SYDNEY

CANBERRA

MELBOURNE

ADELAIDE

PERTH

NEW ZEALAND

HONG KONG

SINGAPORE



Continuity Forum^{PTY LTD}

Sharing knowledge, experience and promoting best practice in business continuity and disaster recovery planning



We are an active network of organisations that share an interest in seeing that their business continuity and disaster recovery plans are resilient and continually reviewed.

Our goals:

- Provide a forum for discussion on business continuity and disaster recovery
- Educate and inform members and the business continuity community
- Encourage development and implementation of business continuity plans

Our members:

A variety of blue-chip companies from:

Banking and Finance
Government
Security
Transport
Utilities
IT and Telecommunications
Manufacturing
Retail

Member benefits:

- Member and specialist meetings in Australia and New Zealand
- Conferences and Training
- Surveys and Benchmarking
- Resources and Member Support

Business Continuity Summit 2010

24-25 March

Sydney, NSW, Australia

Visit our website www.continuity.net.au for more information or email support@continuity.net.au to be added to our email alert list.