

MJ Ahern Medal Awarded



The MJ Ahern Award is the highest award presented to an individual member of the Australian Organisation for Quality (AOQ Inc). It is made in recognition of a member's outstanding contribution to AOQ Inc and the business community for promoting business improvement through the philosophies, principles and practices of quality management.

This award is a rare honour and has only been presented to four other recipients since its inception in 1990. Prior to 2007, the awardees were Lance Andrews, Ian Ogle, Leonard Mahon and Fred Travis.

2007 is one of those special years for AOQ Inc when a nomination for this award was accepted by the adjudication committee.

AOQ Inc is proud to announce that the MJ Ahern Award was presented to Mario Pennisi at a Gala Breakfast Meeting on 7th November.

As has been custom since its inception, the award was presented by the Patron of AOQ Inc, the Honourable Mike Ahern.

Mario's contribution to the principles of Quality Management and AOQ Inc spans more than 35 years and involves a wide range of involvement, including:

- Council member of the Australian Organisation for Quality (previously Australian Organisation for Quality Control):
- Chairman Queensland 1976-1982, 2002 to present
- Member of National Council 1976-1982, 1983, 2002 to 2006
- National President 2004/05
- National Chairman 2005/06
- American Society for Quality (previously American Society for Quality Control)
- Senior Member (approx 1996)
- Council Member-Management Division 1993 to 1997. Coordinated co-hosting of Qualcon 98
- Council Member and Web Master-Human Development and Leadership Division 2002 to present. Coordinated co-hosting Qualcon 2005.

TECHNICAL JOURNALS – EDITOR AND PUBLISHER

- Quality Australia - The Business Improvement Journal, the official Journal of the Australian Organisation for Quality from 2000 to 2007. Readership about 12,000.
- Powder Coater Painter, since its inception in 1996 to 2000. This is a quarterly newspaper directed at powder coaters and fabricators in Australia and New Zealand. Readership about 12,000.
- Coatings and Fabrication, since its inception in 2002. This is a quarterly newspaper directed at metal finishers and fabricators in Australia and New Zealand. Readership about 12,000.

COURSES DEVELOPED AND PRESENTED

- Quality Control - The Use of AS 1821-3, October 1987.
- Good Laboratory Practice May 1985.
- Laboratory Methods and Costing July 1985.
- Good Laboratory Practice July 1986.
- People and Quality November 1986.
- Good Laboratory Practice July 1987.
- Quality Conferences Organised
- Chairman of Steering Committee Qualcon 86-Towards 2000 Conference 1984-5.
- Convenor Pan Pacific Qualcon 98.
- Convenor Qualcon 2001.
- Convenor Qualcon 2005.
- Convenor Six Sigma 2006.
- Industry Awards Committees
- Chair Gold Award Committee-1994.
- Chair Gold Award Committee-1995.
- Chair Gold Award Committee 2006.
- Coordinator Peak Industry Advisory Council-2005.
- Standards Association of Australia Standards Committees
- Member of numerous Standards Committees including QR008-Quality Systems, 2005 to present.
- Quality Conferences attended (*Papers presented)
- 1980: Bi-Annual Conference of AOQC -SA.
- 1982: Bi-Annual Conference of AOQC - VIC.
- 1984: Bi-Annual Conference of AOQC - TAS.

- 1986 * Annual Conference of NZOQA - NZ.
- 1986 * Bi-Annual Conference of AOQC - QLD.
- 1986 * Course Good Laboratory Practice (AOQC) - QLD.
- 1986 * Course People and Quality (AOQC) - QLD.
- 1987: Bi-Annual Conference of The Australian Organisation for Quality Control (AOQC)-NSW.
- 1987 * Annual Conference of American Society for Quality Control (ASQC) - Minneapolis, USA.
- 1987 * Annual Conference of Australian Quality Circles Association (AQCA) – VIC.
- 1988: Annual Conference of the American Society of Quality Control (ASQC) - Dallas Texas.
- 1990: Annual Conference of the American Society of Quality Control (ASQC) - San Francisco.
- 1992: Annual Conference of the American Society of Quality Control (ASQC) - Management Division, Irvine.
- 1993: Annual Conference of the American Society of Quality Control (ASQC) - Management Division, Tampa.
- 1994: Annual Conference of the American Society of Quality Control (ASQC), Las Vegas.
- 1996: * Annual Quality Congress 1988: Annual Conference of the American Society of Quality Control (ASQC) - Chicago.
- 1998: Qualcon 98, Brisbane Queensland.
- 1999: Annual Quality Congress, American Society for Quality
- 2000: Qualcon 2000, Sydney, New South Wales
- 2001: Qualcon 2001, Brisbane, Queensland
- 2002: * NZOQ Conference, Nelson, New Zealand
- 2003: Qualcon 2003, Melbourne, Victoria
- 2004: *NZOQ Conference, Auckland, New Zealand
- 2004: *Qualcon 2004, Adelaide, South Australia
- 2005: Qualcon 2005, Surfers Paradise, Australia
- 2006: Qualcon 2006, Sydney, Australia
- 2007: *Six Sigma 2007, Melbourne, Australia

As well, papers on quality and business improvement topics were presented to a number of metal industry conferences worldwide.

BOOKS PUBLISHED

- 16 books as author, co-author or editor.

PROFESSIONAL AWARDS

- Fellow Australian Organisation for Quality
- Fellow Institute of Metal Finishing (London)
- Honorary Life Member Australasian Institute for Metal Finishing
- Senior Member American Society for Quality

PERSONAL AWARDS RECEIVED

- American Society for Quality-Outstanding Service Quality Management Division International Region 25 Councillor 1993-1999.
- Standards Australia Award 2005-Outstanding Service Community, Materials and IT Standards.

COMMUNITY INVOLVEMENT

- 1975: Chairman of the Board, The University of Queensland Talsa Credit Union Limited (now Universities Credit Union)
- 1977-1983 and 1986-87: President, Clairvaux Parents and Friends Association.
- 1974-6 and 1984-5, Honorary Secretary, Clairvaux Parents and Friends Association.
- 1983, Member of The University of Queensland Senate
- 2002 to present, Rotarian
- 2003/4, Secretary Rotary Club of Brisbane

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- Integrated planning
 - strategic
 - business
 - operational

Compliance Management

- Integrated business management systems
 - Quality ISO 9001
 - Electrical Safety Act (Qld)
 - Environment ISO 14001
 - HACCP
 - WH&S - AS4804
 - Customer service
 - Privacy
 - Aged Care
 - Six Sigma
 - Risk
 - Compliance

Business Process Management

- Business process modelling
- Business process re-engineering
- Performance Measurement
- Auditing
- Customer Relationship Management



Contact:

Queensland Business Improvement Centre
Phone: 07 3816 2255 Email: aoq@aoq.org.au
www.aoq.org.au

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RABQSA Registered Internal/Lead Auditor Course.

April TBA

Certificate Quality Technology

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RABQSA Reg Quality Management Systems Implementation.

CONFERENCES

August 2008

Six Sigma 2007 (www.aoq.org.au/sixsigma2008.htm)

2 May 2008

Aged Care 2008 (www.aoq.org.au/agedcare2008.htm)

10 July 2008

RRDM 2008 (www.aoq.org.au/rrdm2008.htm)

September 2008

Progressing Business 2008 (www.aoq.org.au/PBCon2008.htm)

Our Training Partners



Courses/Certifications - Australian Organisation for Quality

- CQM (Equivalent to Cert III Quality)
- ACQM (Equivalent to Diploma of Quality)
- CQT

American Society for Quality Certificates

- CQA • CQM • CQE • CQT • CITE • RCE

New Zealand Organisation for Quality

- CQA via Distance Learning

International Standardised Testing Organisation AG

- Certificate ISO 9001 and ISO 14001 examinations



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