

RABQSA International Launches Six Sigma Training Certification

RABQSA in conjunction with the Six Sigma Division of the Australian Organisation for Quality – Queensland Inc (AOQ-QLD) convened an industry-based committee to document the knowledge-based competencies for Six Sigma Yellow, Green and Black Belts.

The committee, under the chairmanship of Roger Hilton, Chairman of Six Sigma Division, comprised representatives from the following international companies: Segla International, Minitiab, Snowden, SGS Australia Pty Ltd, SAI Global, National Australia Bank, Quality Associates International, and Pragmatic Improvement and the Six Sigma Division of AOQ-QLD. “I believe these are the Australian Six Sigma leaders with vision,” said Mario Pennisi, Chairman of AOQ-QLD.

He continued: “In 2004 AOQ-QLD identified there was a need for a set of competencies when AOQ-QLD went to the marketplace to source programs for Green Belt Six Sigma programs. The vast range of proposals provided did not allow a comparison of value against the training as none addressed competencies to outcomes”.

Training providers can apply to RABQSA against the 3 competency units under RABQSA’s accredited Training Provider and Examiner Certification Scheme (TPECS). TPECS allows training providers and examiners the opportunity to think outside the box in their approach to the examination of knowledge, including e-based, role-play and face-to-face methods.

“I believe the development of the Six Sigma competencies will help to ensure standardisation of training throughout the Six Sigma community and therefore strengthen the qualification”, remarked Lisa Muratore, Learning and Development Director of Segla International Pty Ltd.

“The value to organisations hiring Six Sigma personnel trained to these competencies is that they know the basic set of skills that each individual possesses”, stated Mario. “The potential trainee can compare training programmes against outcomes measured in competencies gained.”

Roger Hilton, Chair spoke in favour of the competencies: “The recent work on Lean Six Sigma competencies by some very dedicated individuals will allow training providers to have a well researched standard to train and assess to. The competencies will help to recognise competent Black Belts and more importantly allow Black Belts to make an improved and more (statistically)

significant contribution to a business bottom line and culture.”

“Whilst the concept of Yellow, Green and Black Belt certification is not a new concept”, stated Peter Holtmann, RABQSA International Vice President and Executive Director Asia Pacific, “the standardisation of examination outcomes from training providers has never been formally addressed, subsequently there was no clear set of prescribed competencies to be demonstrated under examination and against each Belt. Now we have consistent, internationally developed criteria that measure outcomes against industry expectations.”

Details on the Six Sigma TPECS units are available on the RABQSA website at www.rabqsa.com

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CONFERENCES

August 2008

Six Sigma 2007 (www.aoq.org.au/sixsigma2008.htm)

2 May 2008

Aged Care 2008 (www.aoq.org.au/agedcare2008.htm)

10 July 2008

RRDM 2008 (www.aoq.org.au/rrdm2008.htm)

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