

progressing business

Change, it's easy isn't it?

**Gold Awards for
Business Excellence**

**Alternative Lean and/or Six
Sigma Deployment Strategies**



The Gold Award for Business Excellence 2009

The 2008 Gold Awards for Business Excellence were finalised in September 2008.

The Gold Award for Business Excellence recognises and encourages organisations in the pursuit of excellence, sound management systems and overall business improvement. The award has been in existence since 1994. The highest point scorer of the State winners in each category is rewarded with a National Gold Award.

Organisations that win three Gold Awards for the same category and in the same State are eligible for "Hall of Fame" status.

The assessment criteria were

- Customer Focus
- Leadership
- Involvement of People
- Process Approach
- System Approach to Management
- Innovation and Continual Improvement
- Factual Approach to Decision Making
- Mutually Beneficial Supplier Relationships

Each of the criteria address critical aspects of management and can be measured against the level of implementation ie Commitment Level/Achievement Level/Excellence Level.

Each applicant organisation received a feed-back report to assist them in their journey towards excellence.

The assessment process was sponsored by SCI-Qual International and Mercer Management Consulting Services. Venue for the launch in all States were sponsored by Cliftons.

In 2008 two organisations were successful for Gold Awards for Business Excellence and one organisation was promoted to the Hall of Fame.

The Gold Award for Large Organisations For Profit for both Victoria and National was won by Champion Compressors Pty Ltd.

The Gold Award for Mega Organisations For Profit, the winner for Queensland and National was Maunsell AECOM.

The Gold Award Committee inducted The Equity Group of the Gold Coast into the Hall of Fame for Medium Organisations-For Profit: their success in 2005, 2006 and 2007.

The Gold Award process for 2009 has opened with the following categories available for Gold Awards:

The Gold Award for Business Excellence recognises and encourages organisations whose leadership qualities and innovation have progressed them beyond Management Systems and Certification to leading examples of best practice.

The Gold Award for Laboratory Management Excellence recognises accredited laboratories that stand out from their competitors for their exemplary sustainable management activities.

The Gold Award for Health/Aged Care Management Excellence recognises accredited health and/or aged care facilities that display excellence in their management activity.

The Gold Award for Aerospace Management Excellence recognises the excellent management activities of accredited organisations in the aerospace industry.

The Gold Award for Export Management Excellence recognises organisations who export, for their excellent management activities.

The Gold Award for Sustainable Environmental Management Excellence recognises organisations who have achieved certified reductions in greenhouse emissions.

The Gold Award for Sustainable Gardening Management Excellence recognises gardening businesses that have achieved recognition for real, continually improving and easily understood environmental solutions for gardeners.

The Gold Award for Software Systems and Engineering Management Excellence recognises the excellent management activities of accredited organisations in the software systems and engineering management industry.

More information request *Gold Award 0904* to progbus@pbinsitute.net



Mike Griffin, General Manager (left), Melissa O'Brien, Executive Manager – Cultural Development (right) receive the Gold Awards for Business Excellence on behalf of Champion Compressors, from Mike Harris, Chairman AOQ-QLD®