

# progressing business

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# 21st Quality Management Division Conference



Heather McGain (President QMD) reads the citation for Mr David Little while Roger Berger looks on

*On March 5 and 6, the American Society for Quality-Quality Management Division (ASQ-QMD) held its 21st Annual Conference in Irvine, USA. This year's theme of Results Through People, Processes, and Performance was presented in 48 one-hour sessions during the two days of the conference. The ASQ-Software Quality Division partnered with QMD to provide a complete two-day track of various topics relating to current software quality topics.*

Keynote speakers from world class organisations currently practicing quality methodologies with success, even during these difficult economic times, shared their experiences with the attendees. The sold out Thursday evening banquet featured ASQ president-elect, Mr Peter Andres, sharing his vision of the direction of ASQ.

Each year, an award is given for outstanding service to the Quality Management Division and commitment to the

advancement of knowledge in Quality Management. This Award is named after Mr Roger Berger in recognition of his many years of service to the division in a variety of leadership positions. The recipient for 2009 was Mr David Little, the Vice Chair of Face to Face activities for the division and 2009 Conference Chair. Mr Little is a Fellow of ASQ and has served in numerous leadership positions for ASQ and the QMD. The significance of this year's award ceremony was enhanced by having Mr Roger Berger present the award.

In his brief address to the attendees, Mr Berger commented how impressed he was with the growth of QMD over the years and the efforts of the group of dedicated volunteers, such as Mr Little, that work tirelessly to continue the division's mission and goals. He plans to attend next year's conference in New Orleans to present the 2010 award.

More information request QMD to [progbus@pbinstitute.net](mailto:progbus@pbinstitute.net)

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