

Process Mapping



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## Prospering with Process Maps

**Organize** your department, business or even home using the key skills gained in this hands-on course.

Don't just guess what may be going wrong;

*Map it and know for sure!*

This course is aimed at the **New Manager, Team Leader or Business Analyst** and provides a standardised approach to generate long term sustainable benefits through process mapping.

Participants will gain:

- **Fundamental principles** of process mapping methodology – Process Mapping Standards
- Work with others to create an As Is Process Map and develop a new To Be process – **Developing your future!**
- Detect & plan for **stakeholders buy in** and engagement – Change Management a must!

This course is **very hands on** and run by active industry professionals to ensure you are learning from someone who knows *not just the theory* but also how to easily put it all into practice.

### What will you learn?

- Processes and Process Mapping
- Process Map Uses
- Process Mapping Symbols
- Process Mapping Types
- Process Mapping Standards
- Process Mapping Software
- Storing Process Maps
- Capturing Process with Meaning
- Getting the best out of Process Maps
- Process Risk and Control
- Associated Process Map Documentation and Tools
- Linking and Consolidating Processes and Process Maps
- Changing Process Maps

### Enroll now for the coming Brisbane Course

Price: 1 day Course

<http://www.aog.org.au/ProcessMapTrain.htm> for pricing

Inclusions:

6 month AOQ-QLD Membership and reference book

When:

<http://www.aog.org.au/ProcessMapTrain.htm> for dates

Where:

<http://www.aog.org.au/ProcessMapTrain.htm> for location

**Register Online**

or

complete registration form

<http://www.aog.org.au/ProcessMapTrain.htm>

**More Information Call Australian Business Improvement Centre**

Telephone 07 3816 2255

**For online registration**

Visit [www.aog.org.au/ProcessMapTrain.htm](http://www.aog.org.au/ProcessMapTrain.htm)